

Bus Strategy Consultation: Summary report

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The consultation ran from 12/04/2018 to 06/06/2018.

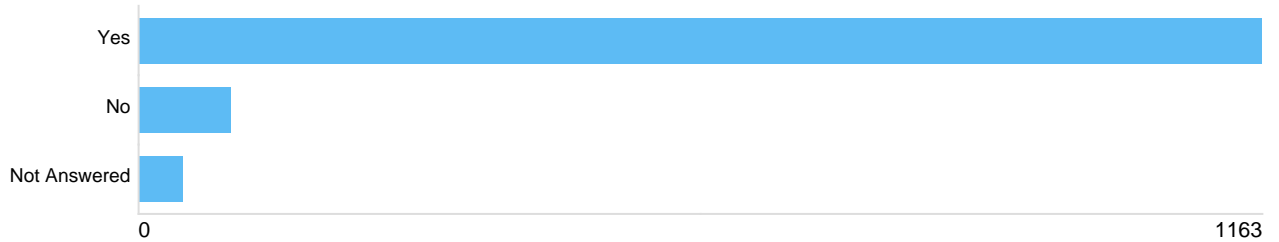
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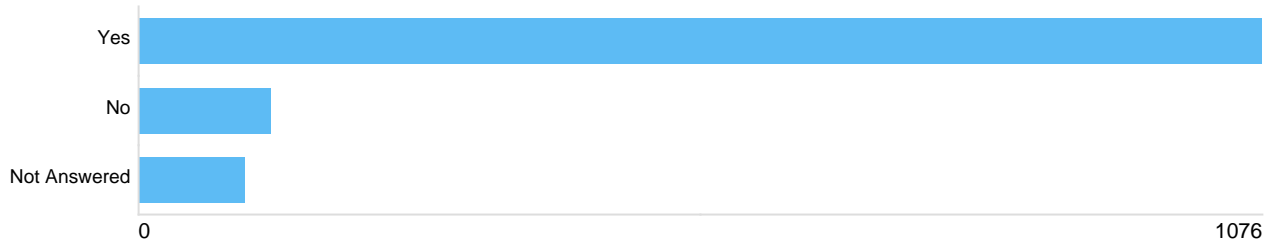
Question 1: Please tell us whether you support the proposed objectives for the new Bus Strategy.

Do you agree with the objectives? - Bus services are punctual, reliable and accessible



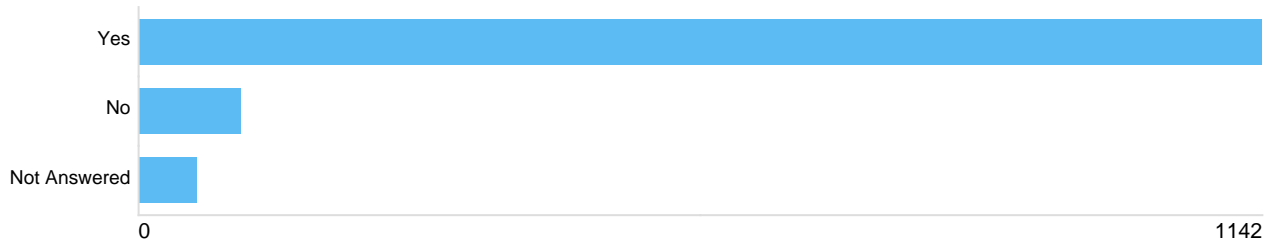
Option	Total	Percent
Yes	1163	89.32%
No	94	7.22%
Not Answered	45	3.46%

Do you agree with the objectives? - Bus users can plan, book and pay for travel using the latest technology



Option	Total	Percent
Yes	1076	82.64%
No	126	9.68%
Not Answered	100	7.68%

Do you agree with the objectives? - Bus services give people a viable alternative to being a car owner



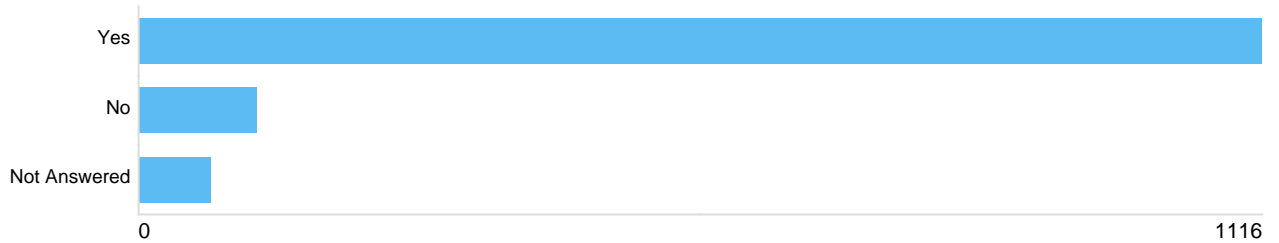
Option	Total	Percent
Yes	1142	87.71%
No	102	7.83%
Not Answered	58	4.45%

Do you agree with the objectives? - Bus services allow older people to continue to live independently



Option	Total	Percent
Yes	1199	92.09%
No	54	4.15%
Not Answered	49	3.76%

Do you agree with the objectives? - Bus operators and their services give a consistently good level of quality for users across the county



Option	Total	Percent
Yes	1116	85.71%
No	116	8.91%
Not Answered	70	5.38%

Do you agree with the objectives? - Bus travel is affordable for users



Option	Total	Percent
Yes	1062	81.57%
No	161	12.37%
Not Answered	79	6.07%

Do you agree with the objectives? - Air quality is better as a consequence of investment in cleaner buses as opposed to cars



Option	Total	Percent
Yes	1152	88.48%
No	70	5.38%
Not Answered	80	6.14%

Question 2: The proposed priorities for the new Bus Strategy are listed below. We would like to know which THREE of these priorities are most important to you.

Priorities - Give buses priority over other travel modes when congestion occurs



Option	Total	Percent
1	255	19.59%
2	145	11.14%
3	159	12.21%
Not Answered	743	57.07%

Priorities - Implement cross ticketing and easy payment systems



Option	Total	Percent
1	80	6.14%
2	160	12.29%
3	111	8.53%
Not Answered	951	73.04%

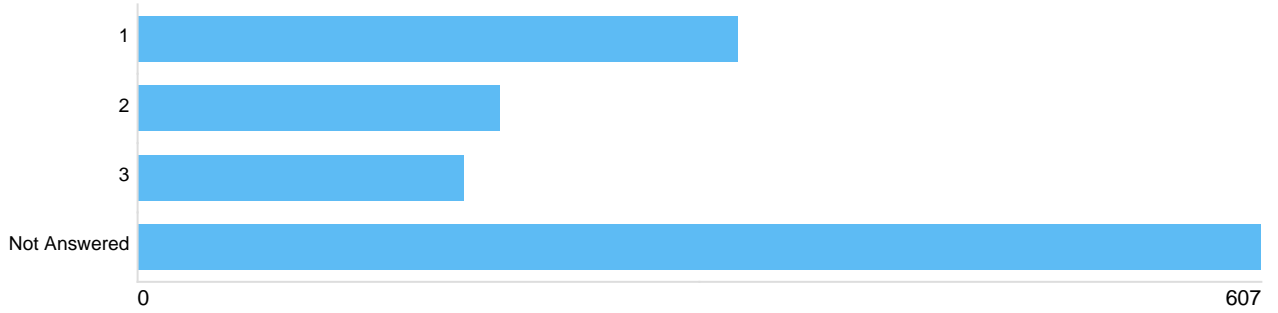
Priorities - Promote the use of latest clean engine technology



Option	Total	Percent
1	80	6.14%
2	160	12.29%
3	111	8.53%
Not Answered	951	73.04%

Option	Total	Percent
1	97	7.45%
2	149	11.44%
3	183	14.06%
Not Answered	873	67.05%

Priorities - Prioritise investment in good accessible bus infrastructure for bus users



Option	Total	Percent
1	324	24.88%
2	195	14.98%
3	176	13.52%
Not Answered	607	46.62%

Priorities - Work with property developers to design developments to incorporate buses as a priority with suitable infrastructure (such as bus stops, shelters and real time information)



Option	Total	Percent
1	86	6.61%
2	174	13.36%
3	182	13.98%
Not Answered	860	66.05%

Priorities - Work with all tiers of Local Government in seeking funding for prioritised local bus and community transport services



Option	Total	Percent
1	197	15.13%
2	224	17.20%
3	142	10.91%
Not Answered	739	56.76%

Priorities - Explore whether it makes sense to use our own vehicles to provide services working with Community Transport where appropriate



Option	Total	Percent
1	20	1.54%
2	45	3.46%
3	62	4.76%
Not Answered	1175	90.25%

Priorities - Work with bus operators to provide affordable bus fares for younger people



Option	Total	Percent
1	160	12.29%
2	120	9.22%
3	179	13.75%
Not Answered	843	64.75%

Question 3: Can you explain why you have chosen/ranked the priorities in this way?

Explain why you have ranked the priorities in this way

There were **968** responses to this part of the question.

Question 4: Is there anything you think we have missed, or need to include, as part of the new Bus Strategy?

Is there anything you think we have missed or need to include?

There were **861** responses to this part of the question.

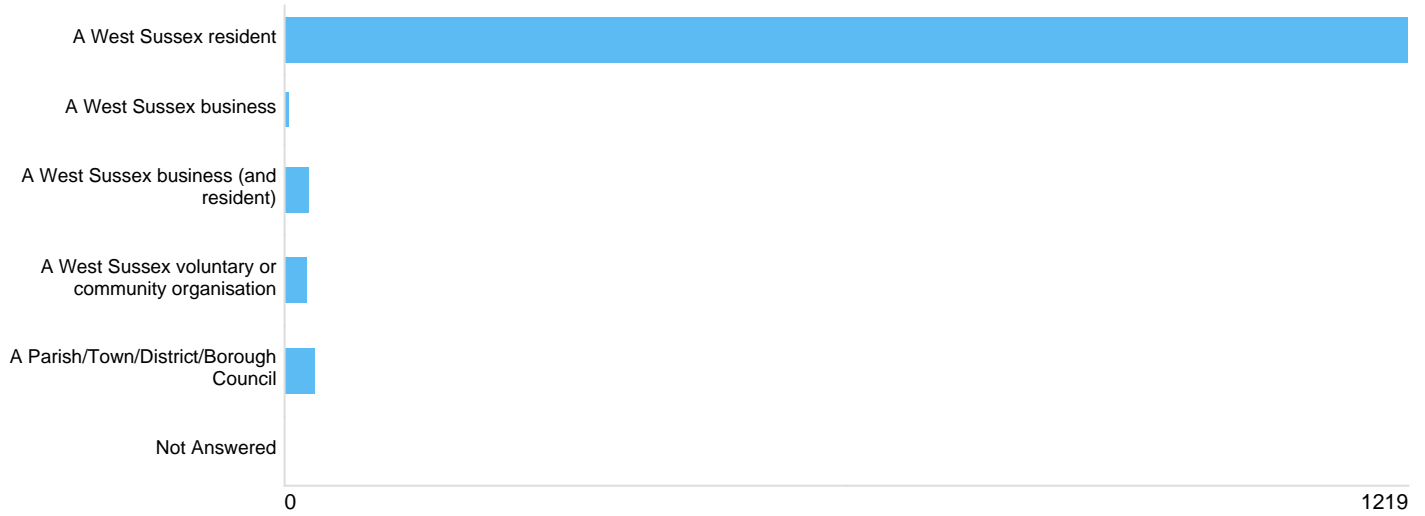
Question 5: Please enter your full postcode, leaving a space e.g. PO19 1RQ

Postcode

There were **1279** responses to this part of the question.

Question 6: Are you primarily completing this questionnaire as...

Are you responding as...?



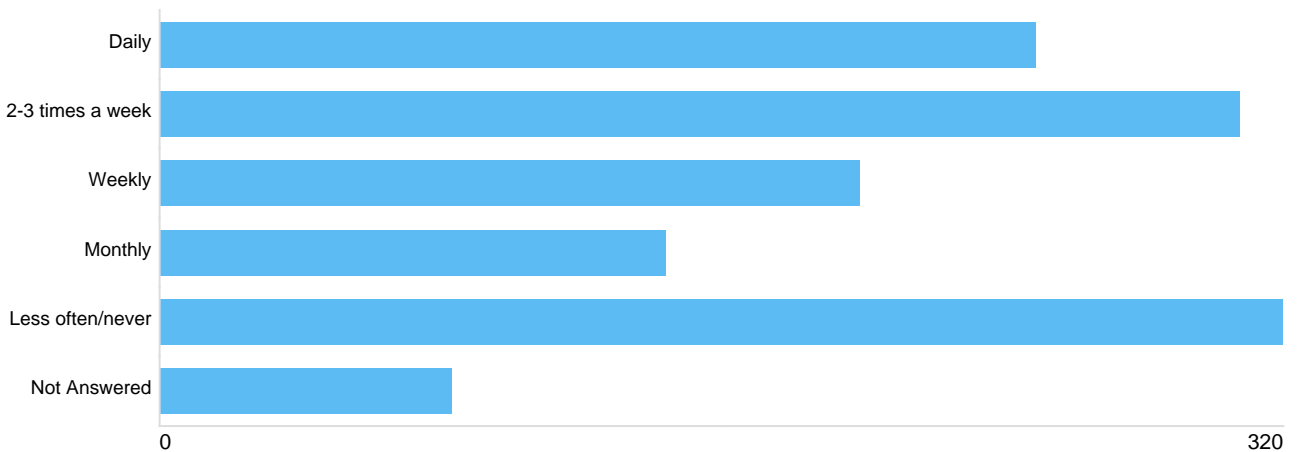
Option	Total	Percent
A West Sussex resident	1219	93.63%
A West Sussex business	4	0.31%
A West Sussex business (and resident)	24	1.84%
A West Sussex voluntary or community organisation	23	1.77%
A Parish/Town/District/Borough Council	32	2.46%
Not Answered	0	0%

Organisation name, if applicable

There were **92** responses to this part of the question.

Question 7: How often do you use bus services in West Sussex?

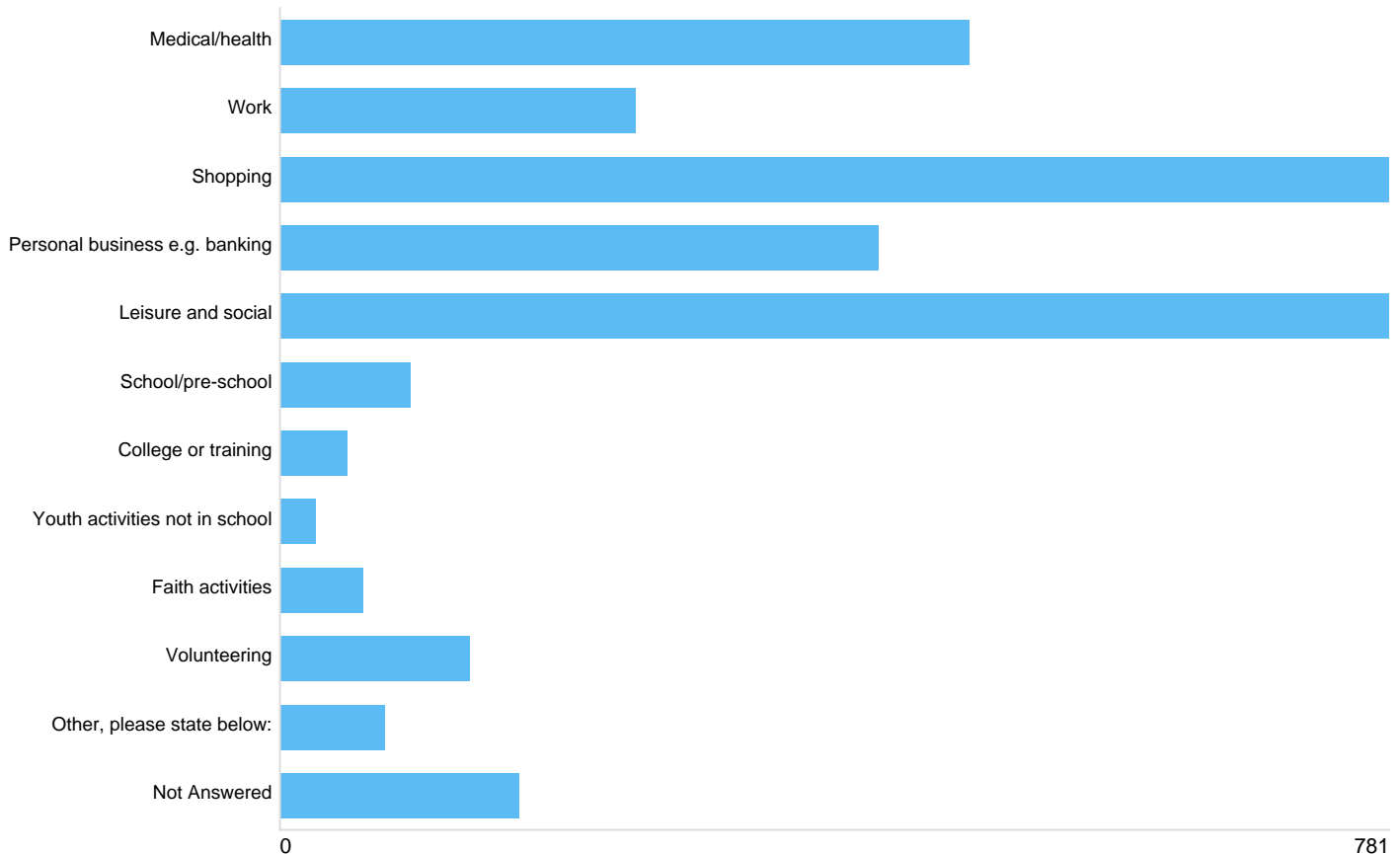
How often do you use buses in West Sussex



Option	Total	Percent
Daily	249	19.12%
2-3 times a week	307	23.58%
Weekly	199	15.28%
Monthly	144	11.06%
Less often/never	320	24.58%
Not Answered	83	6.37%

Question 8: What journeys do you use the bus for? Tick all that apply:

What do you use the bus for?



Option	Total	Percent
Medical/health	484	37.17%
Work	250	19.20%
Shopping	780	59.91%
Personal business e.g. banking	421	32.33%
Leisure and social	781	59.98%
School/pre-school	91	6.99%
College or training	46	3.53%
Youth activities not in school	24	1.84%
Faith activities	58	4.45%
Volunteering	133	10.22%
Other, please state below:	73	5.61%
Not Answered	168	12.90%

Please enter the type of journey you use the bus for

There were **118** responses to this part of the question.

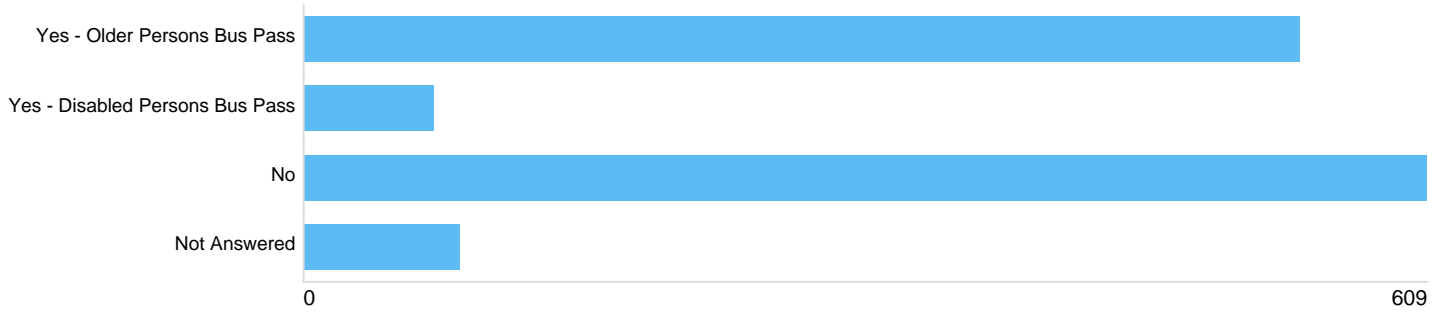
Question 9: Which bus and/or community transport services do you use most often? Please list route numbers and/or organisation names as appropriate:

Please enter bus route number or community transport service name

There were 715 responses to this part of the question.

Question 10: Do you hold a bus pass for free bus travel?

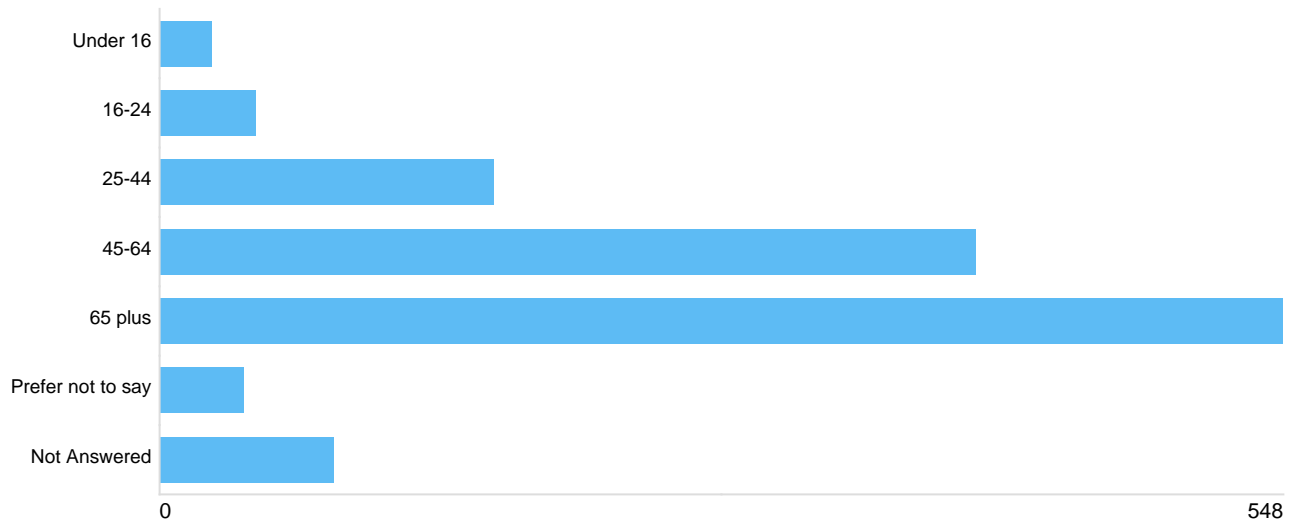
Do you hold a bus pass?



Option	Total	Percent
Yes - Older Persons Bus Pass	539	41.40%
Yes - Disabled Persons Bus Pass	70	5.38%
No	609	46.77%
Not Answered	84	6.45%

Question 11: What is your age?

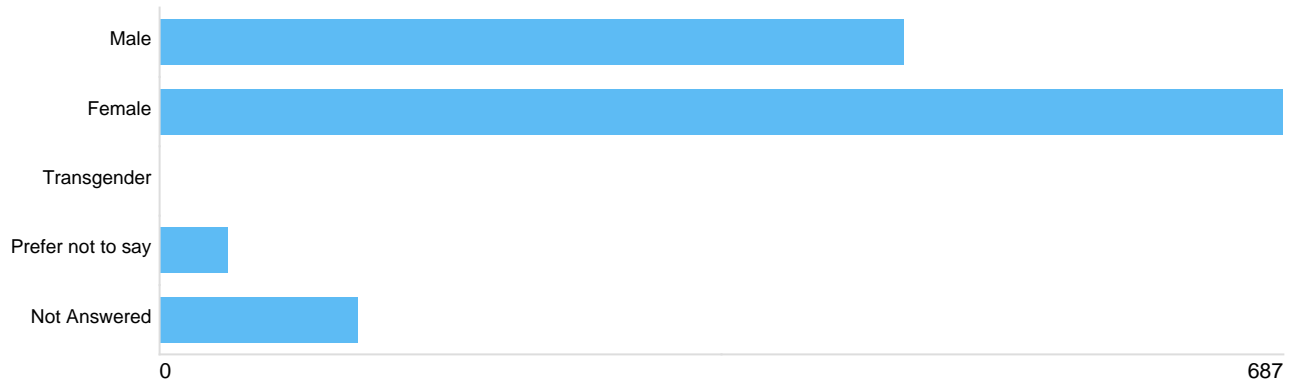
Age



Option	Total	Percent
Under 16	25	1.92%
16-24	46	3.53%
25-44	162	12.44%
45-64	397	30.49%
65 plus	548	42.09%
Prefer not to say	40	3.07%
Not Answered	84	6.45%

Question 12: What is your gender?

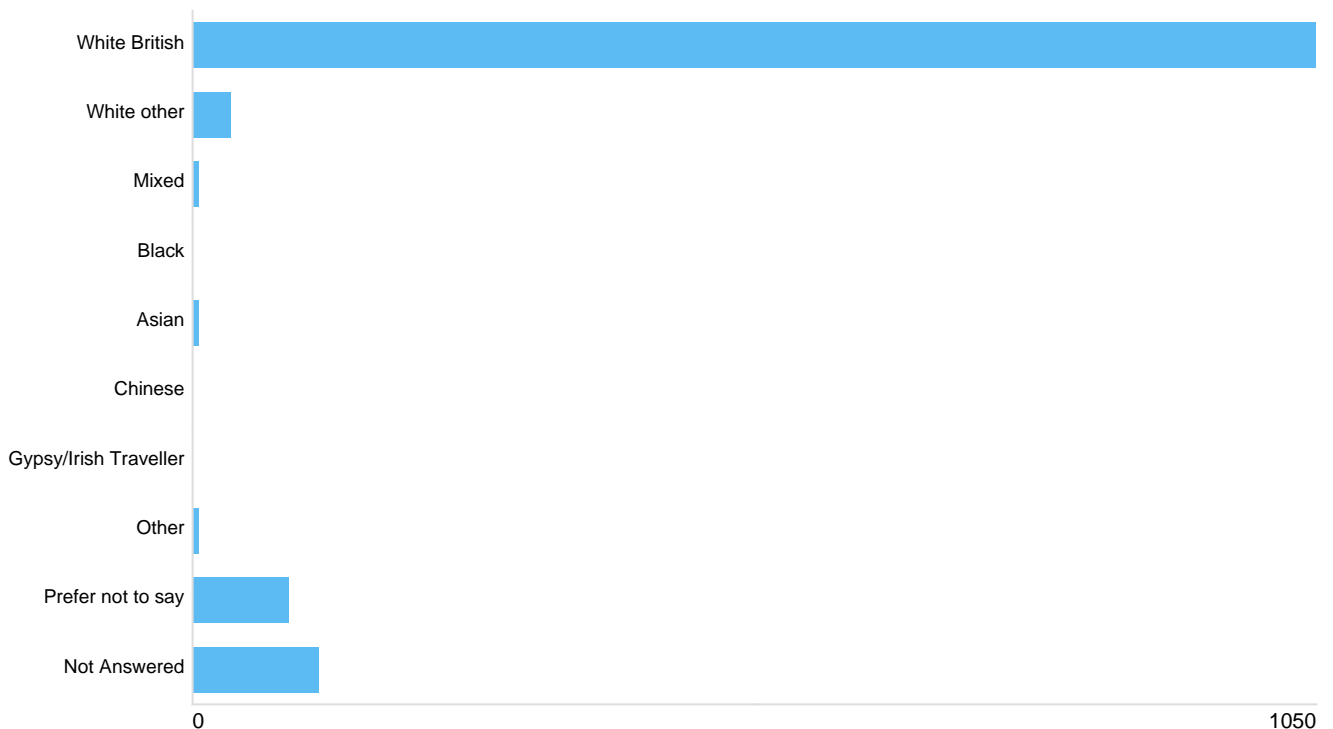
Gender



Option	Total	Percent
Male	454	34.87%
Female	687	52.76%
Transgender	0	0%
Prefer not to say	41	3.15%
Not Answered	120	9.22%

Question 13: What is your ethnicity?

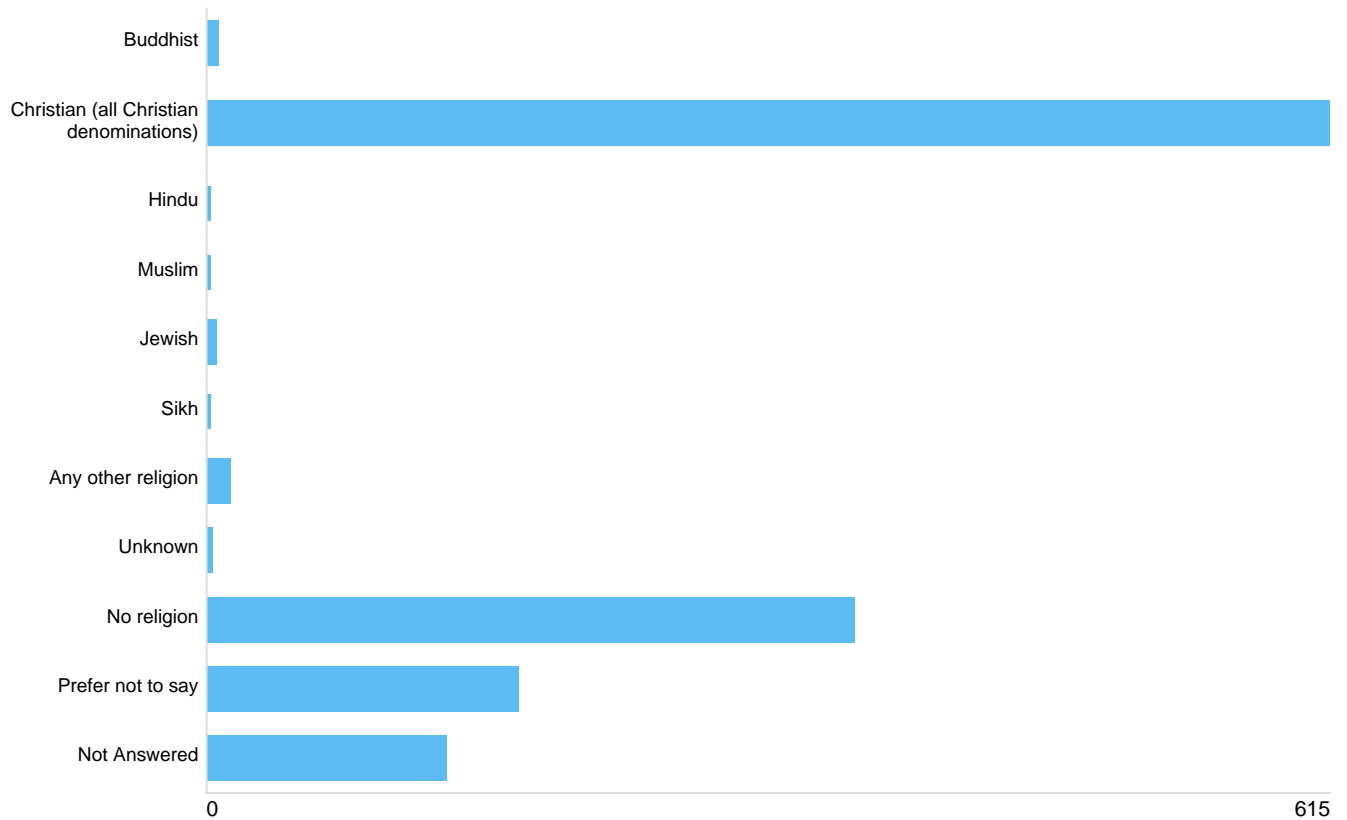
Ethnicity



Option	Total	Percent
White British	1050	80.65%
White other	34	2.61%
Mixed	5	0.38%
Black	0	0%
Asian	4	0.31%
Chinese	0	0%
Gypsy/Irish Traveller	0	0%
Other	4	0.31%
Prefer not to say	88	6.76%
Not Answered	117	8.99%

Question 14: What is your faith or religion?

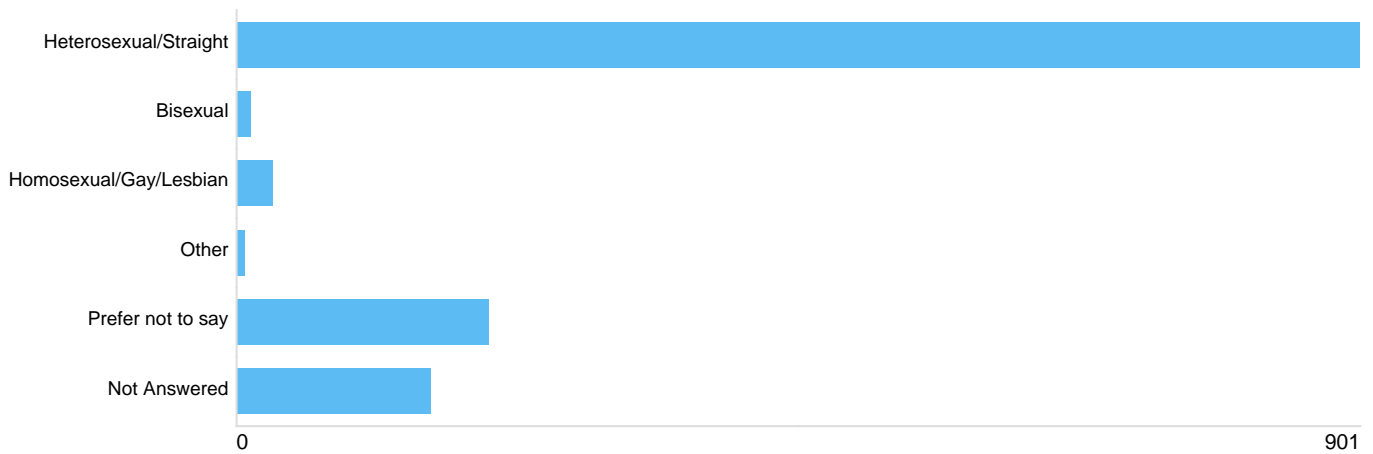
Faith or religion



Option	Total	Percent
Buddhist	6	0.46%
Christian (all Christian denominations)	615	47.24%
Hindu	2	0.15%
Muslim	2	0.15%
Jewish	5	0.38%
Sikh	1	0.08%
Any other religion	13	1.00%
Unknown	3	0.23%
No religion	354	27.19%
Prefer not to say	170	13.06%
Not Answered	131	10.06%

Question 15: What is your sexual orientation?

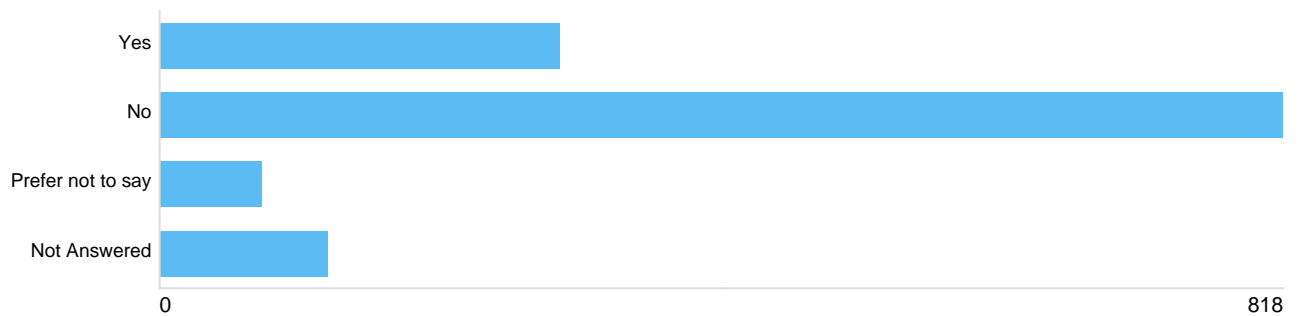
Sexual orientation



Option	Total	Percent
Heterosexual/Straight	901	69.20%
Bisexual	11	0.84%
Homosexual/Gay/Lesbian	28	2.15%
Other	6	0.46%
Prefer not to say	202	15.51%
Not Answered	154	11.83%

Question 16: Do you consider yourself to have a disability or long-term illness?

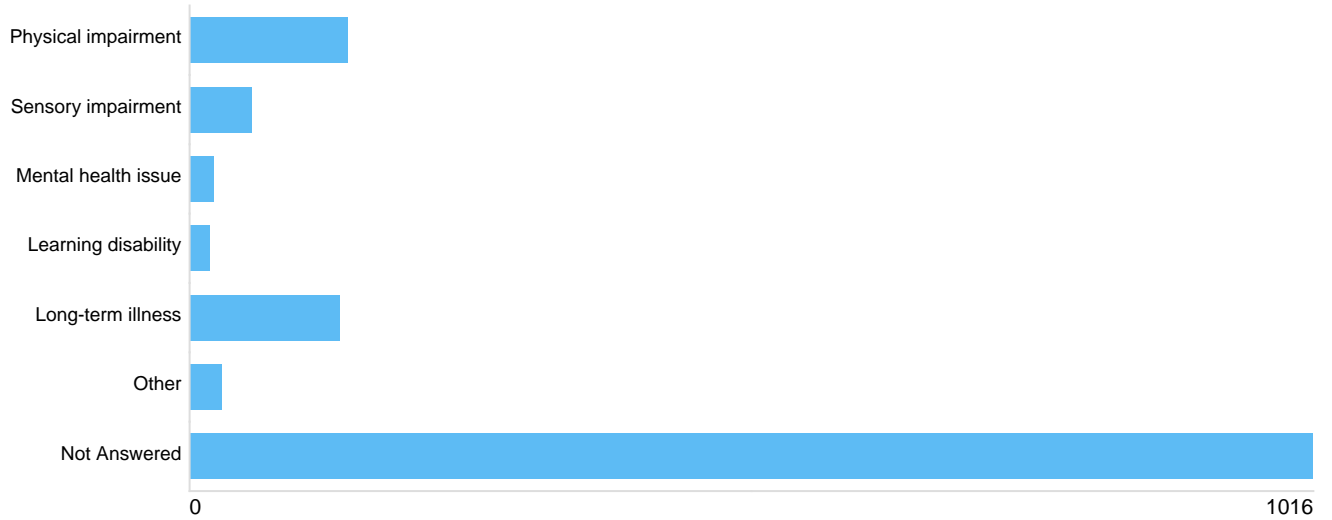
Disability Y/N



Option	Total	Percent
Yes	290	22.27%
No	818	62.83%
Prefer not to say	73	5.61%
Not Answered	121	9.29%

Question 17: Please state what your disability is (tick all that apply):

Type of disability



Option	Total	Percent
Physical impairment	142	10.91%
Sensory impairment	56	4.30%
Mental health issue	20	1.54%
Learning disability	18	1.38%
Long-term illness	134	10.29%
Other	28	2.15%
Not Answered	1016	78.03%