

Bus user survey - suspended bus stops along A24, A264 and A259: Summary report

This report was created on Monday 19 September 2016 at 12:33.

The consultation ran from 08/06/2016 to 06/07/2016.

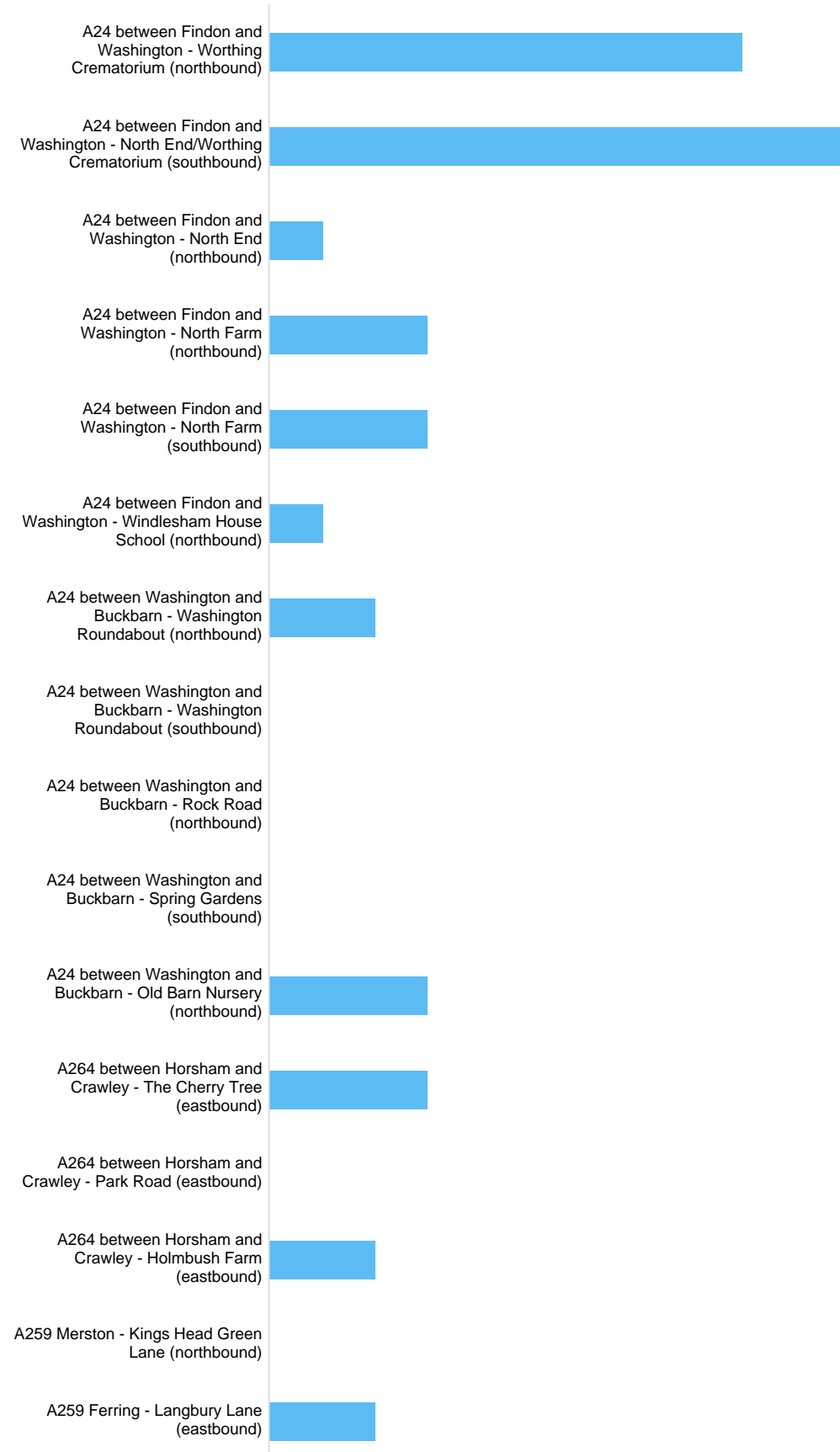
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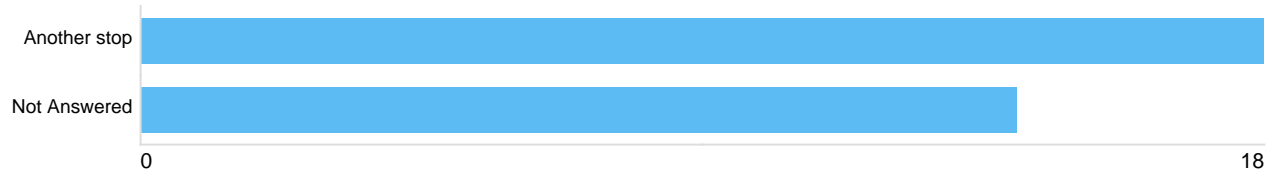
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Question 1: Journey 1 (or outward journey) - Please select the bus stop that you MOST OFTEN used to START your journey from before the bus stops listed above were suspended. If your bus stop is not listed below, please select 'Another stop'.

Bus stop start

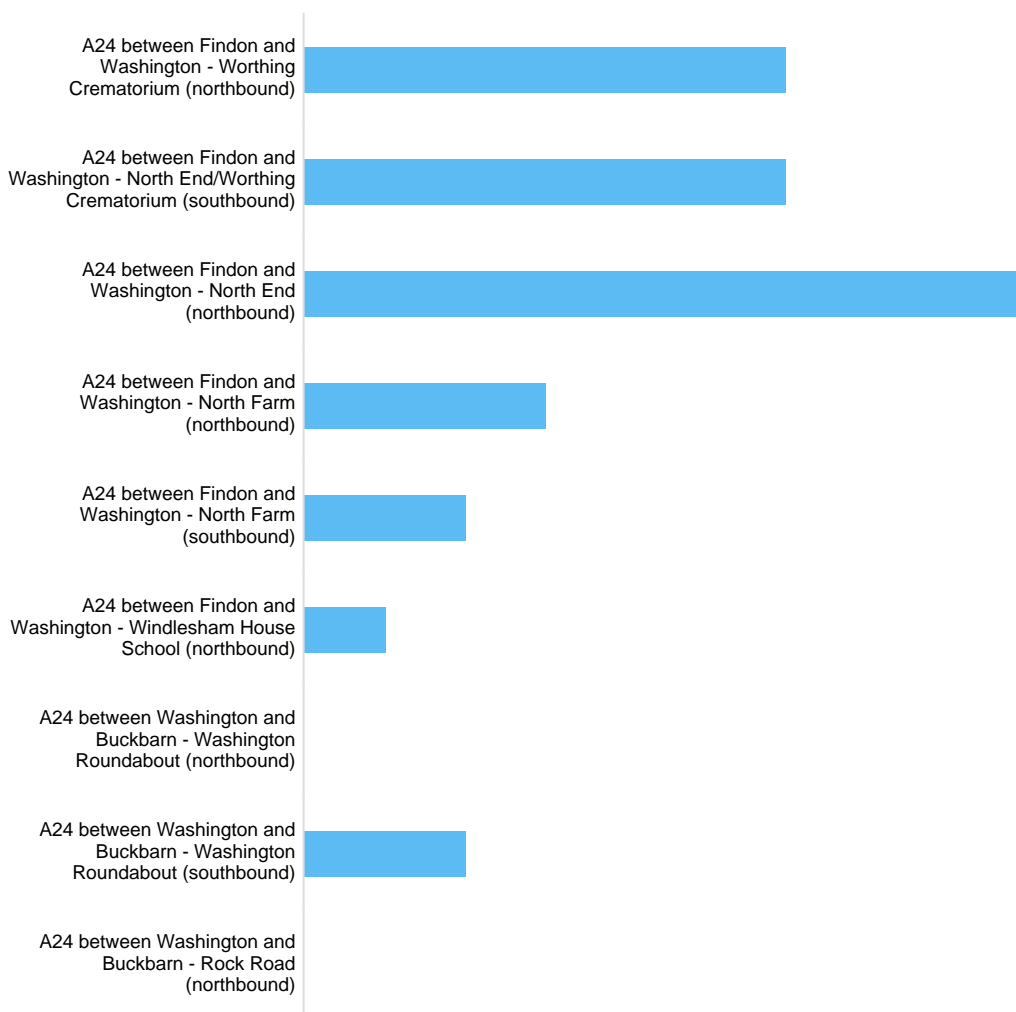


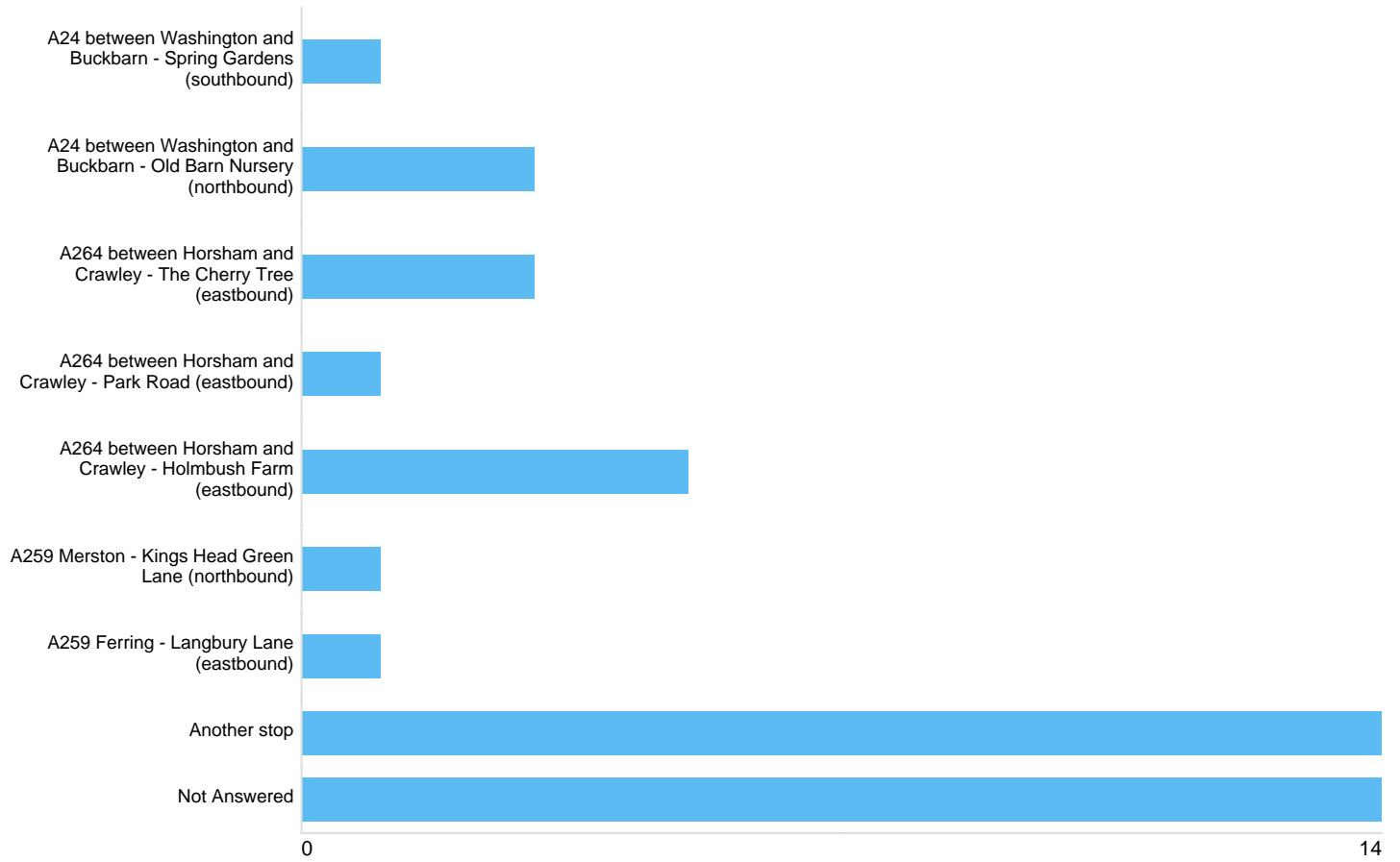


Option	Total	Percent
A24 between Findon and Washington - Worthing Crematorium (northbound)	9	12.50%
A24 between Findon and Washington - North End/Worthing Crematorium (southbound)	11	15.28%
A24 between Findon and Washington - North End (northbound)	1	1.39%
A24 between Findon and Washington - North Farm (northbound)	3	4.17%
A24 between Findon and Washington - North Farm (southbound)	3	4.17%
A24 between Findon and Washington - Windlesham House School (northbound)	1	1.39%
A24 between Washington and Buckbarn - Washington Roundabout (northbound)	2	2.78%
A24 between Washington and Buckbarn - Washington Roundabout (southbound)	0	0%
A24 between Washington and Buckbarn - Rock Road (northbound)	0	0%
A24 between Washington and Buckbarn - Spring Gardens (southbound)	0	0%
A24 between Washington and Buckbarn - Old Barn Nursery (northbound)	3	4.17%
A264 between Horsham and Crawley - The Cherry Tree (eastbound)	3	4.17%
A264 between Horsham and Crawley - Park Road (eastbound)	0	0%
A264 between Horsham and Crawley - Holmbush Farm (eastbound)	2	2.78%
A259 Merston - Kings Head Green Lane (northbound)	0	0%
A259 Ferring - Langbury Lane (eastbound)	2	2.78%
Another stop	18	25.00%
Not Answered	14	19.44%

Question 2: Please select the bus stop that you MOST OFTEN previously used to END this journey at before the bus stops listed above were suspended. if your bus stop is not listed below, please select 'Another stop'.

Bus stop end

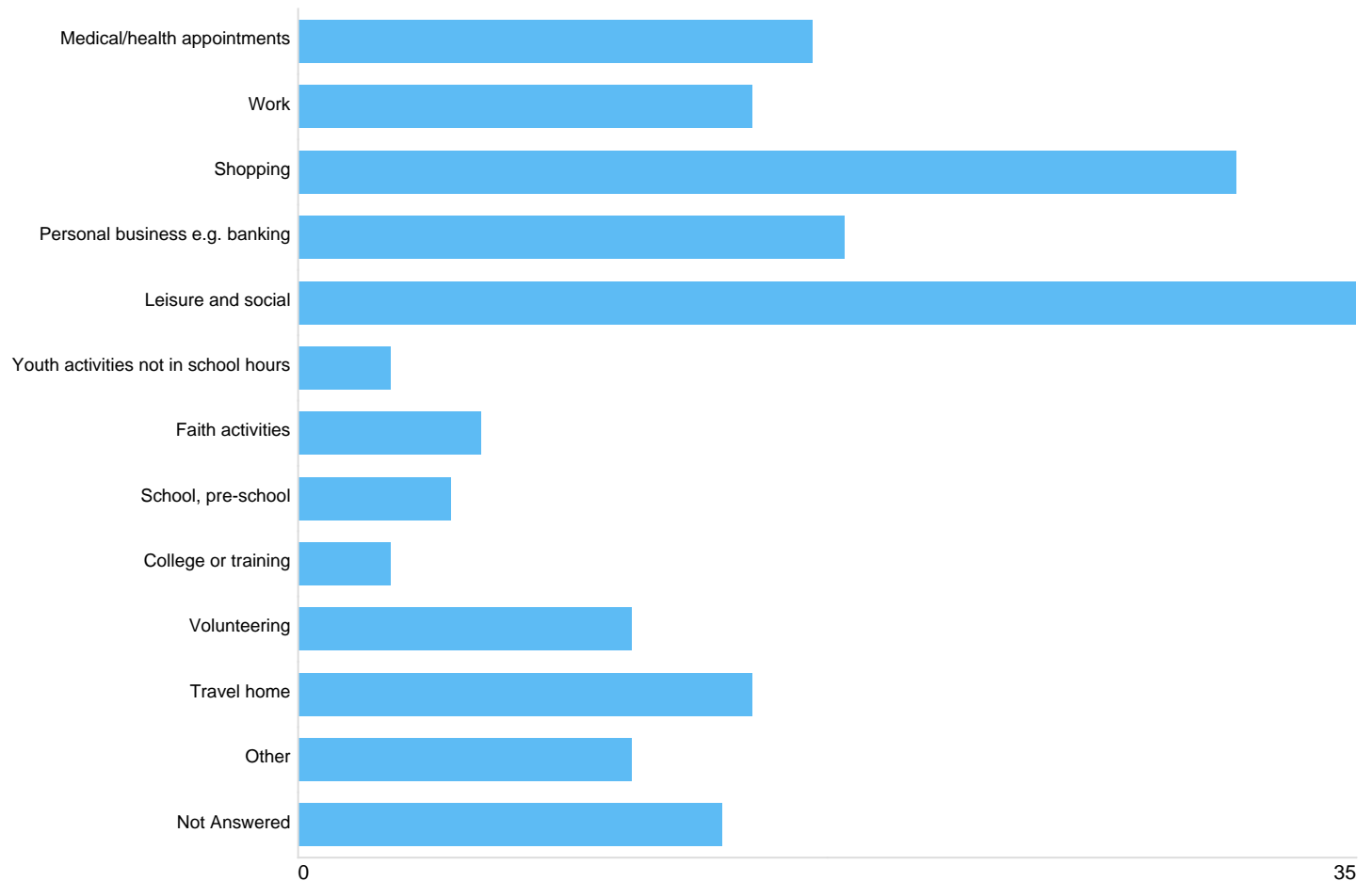




Option	Total	Percent
A24 between Findon and Washington - Worthing Crematorium (northbound)	6	8.33%
A24 between Findon and Washington - North End/Worthing Crematorium (southbound)	6	8.33%
A24 between Findon and Washington - North End (northbound)	9	12.50%
A24 between Findon and Washington - North Farm (northbound)	3	4.17%
A24 between Findon and Washington - North Farm (southbound)	2	2.78%
A24 between Findon and Washington - Windlesham House School (northbound)	1	1.39%
A24 between Washington and Buckbarn - Washington Roundabout (northbound)	0	0%
A24 between Washington and Buckbarn - Washington Roundabout (southbound)	2	2.78%
A24 between Washington and Buckbarn - Rock Road (northbound)	0	0%
A24 between Washington and Buckbarn - Spring Gardens (southbound)	1	1.39%
A24 between Washington and Buckbarn - Old Barn Nursery (northbound)	3	4.17%
A264 between Horsham and Crawley - The Cherry Tree (eastbound)	3	4.17%
A264 between Horsham and Crawley - Park Road (eastbound)	1	1.39%
A264 between Horsham and Crawley - Holmbush Farm (eastbound)	5	6.94%
A259 Merston - Kings Head Green Lane (northbound)	1	1.39%
A259 Ferring - Langbury Lane (eastbound)	1	1.39%
Another stop	14	19.44%
Not Answered	14	19.44%

Question 3: For what purpose(s) did you make this journey? (Tick all that apply)

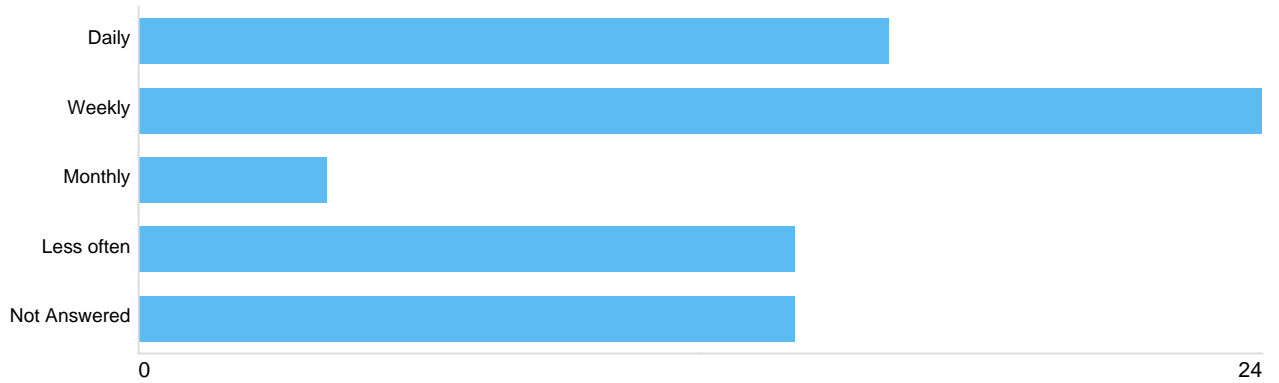
What journey used for



Option	Total	Percent
Medical/health appointments	17	23.61%
Work	15	20.83%
Shopping	31	43.06%
Personal business e.g. banking	18	25.00%
Leisure and social	35	48.61%
Youth activities not in school hours	3	4.17%
Faith activities	6	8.33%
School, pre-school	5	6.94%
College or training	3	4.17%
Volunteering	11	15.28%
Travel home	15	20.83%
Other	11	15.28%
Not Answered	14	19.44%

Question 4: How frequently did you make this journey?

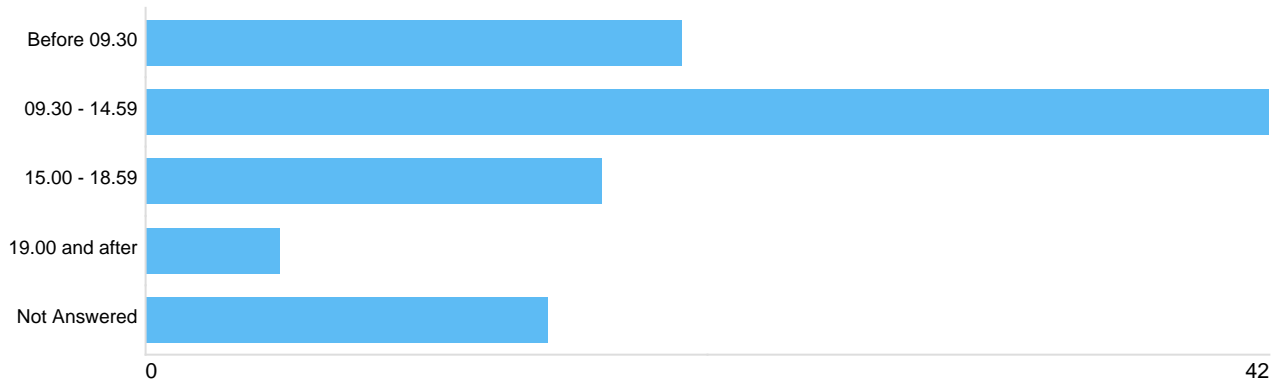
Frequency



Option	Total	Percent
Daily	16	22.22%
Weekly	24	33.33%
Monthly	4	5.56%
Less often	14	19.44%
Not Answered	14	19.44%

Question 5: At what time(s) did you make this journey?

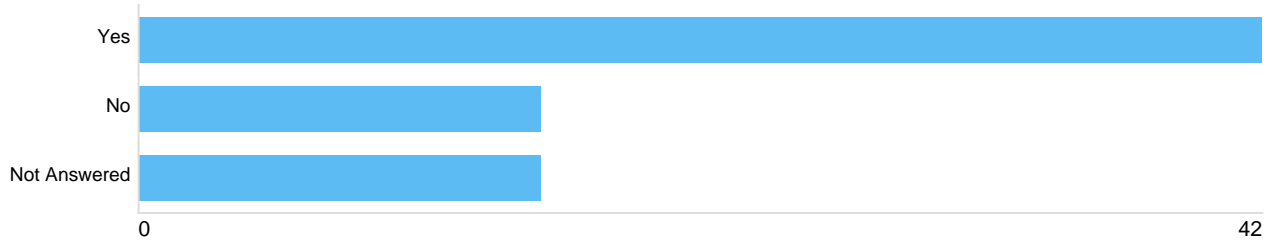
Journey times



Option	Total	Percent
Before 09.30	20	27.78%
09.30 - 14.59	42	58.33%
15.00 - 18.59	17	23.61%
19.00 and after	5	6.94%
Not Answered	15	20.83%

Question 6: Did you used to make a second/return journey using any of the suspended bus stops?

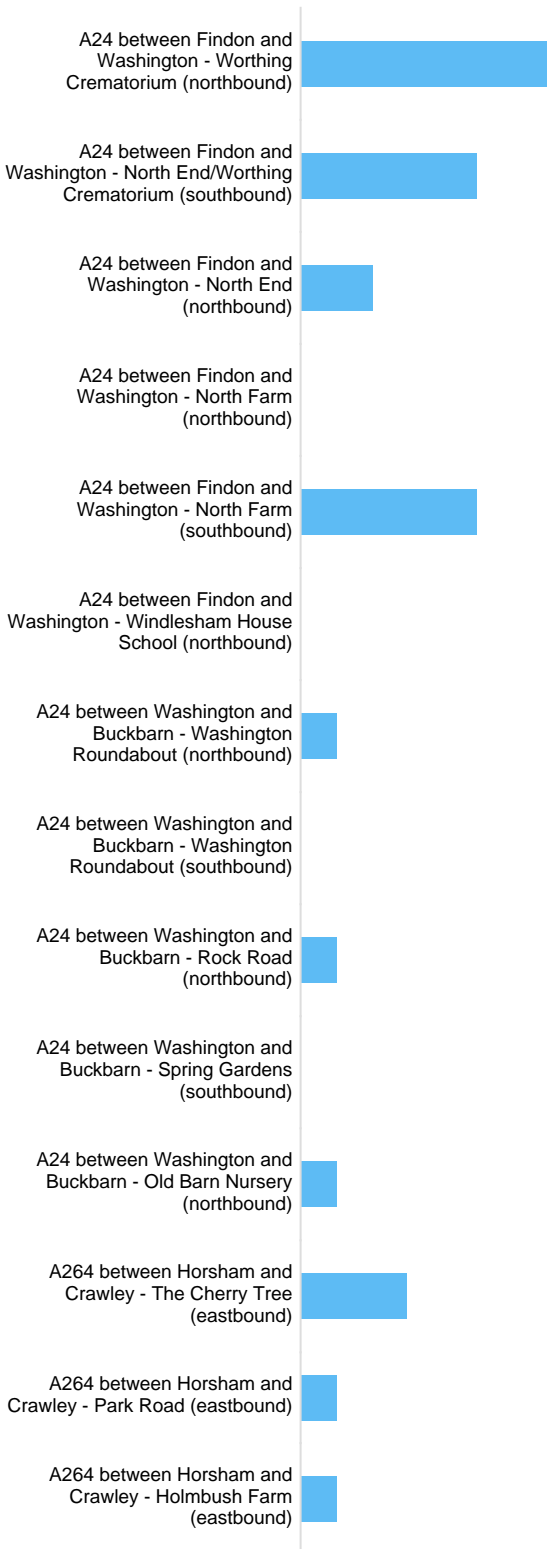
Did you used to make a second/return journey using any of these bus stops?



Option	Total	Percent
Yes	42	58.33%
No	15	20.83%
Not Answered	15	20.83%

Question 7: Journey 2 (or return journey) - Please select the bus stop that you MOST OFTEN used to START your journey from before the bus stops listed above were suspended. If your bus stop is not listed below, please select 'Another stop'.

Bus stop start



A259 Merston - Kings Head Green
Lane (northbound)

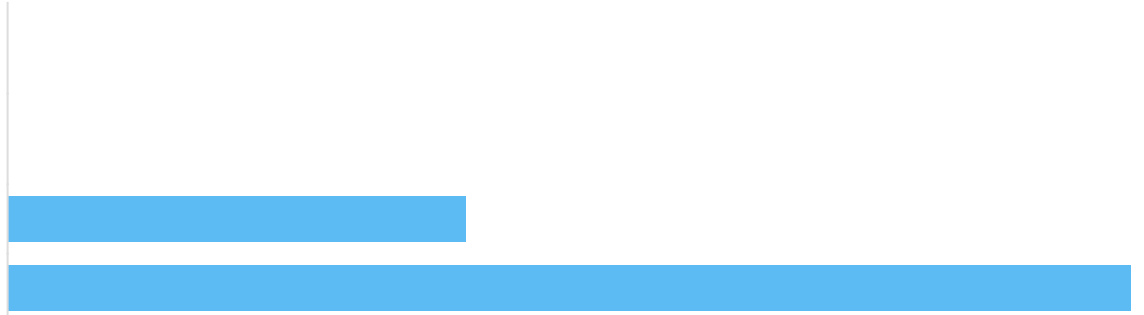
A259 Ferring - Langbury Lane
(eastbound)

Another stop

Not Answered

0

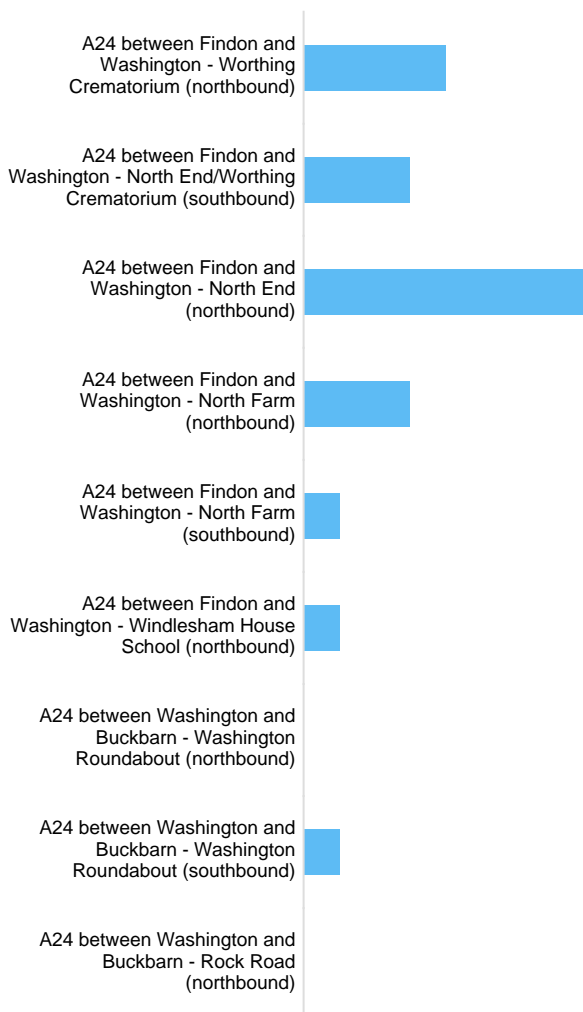
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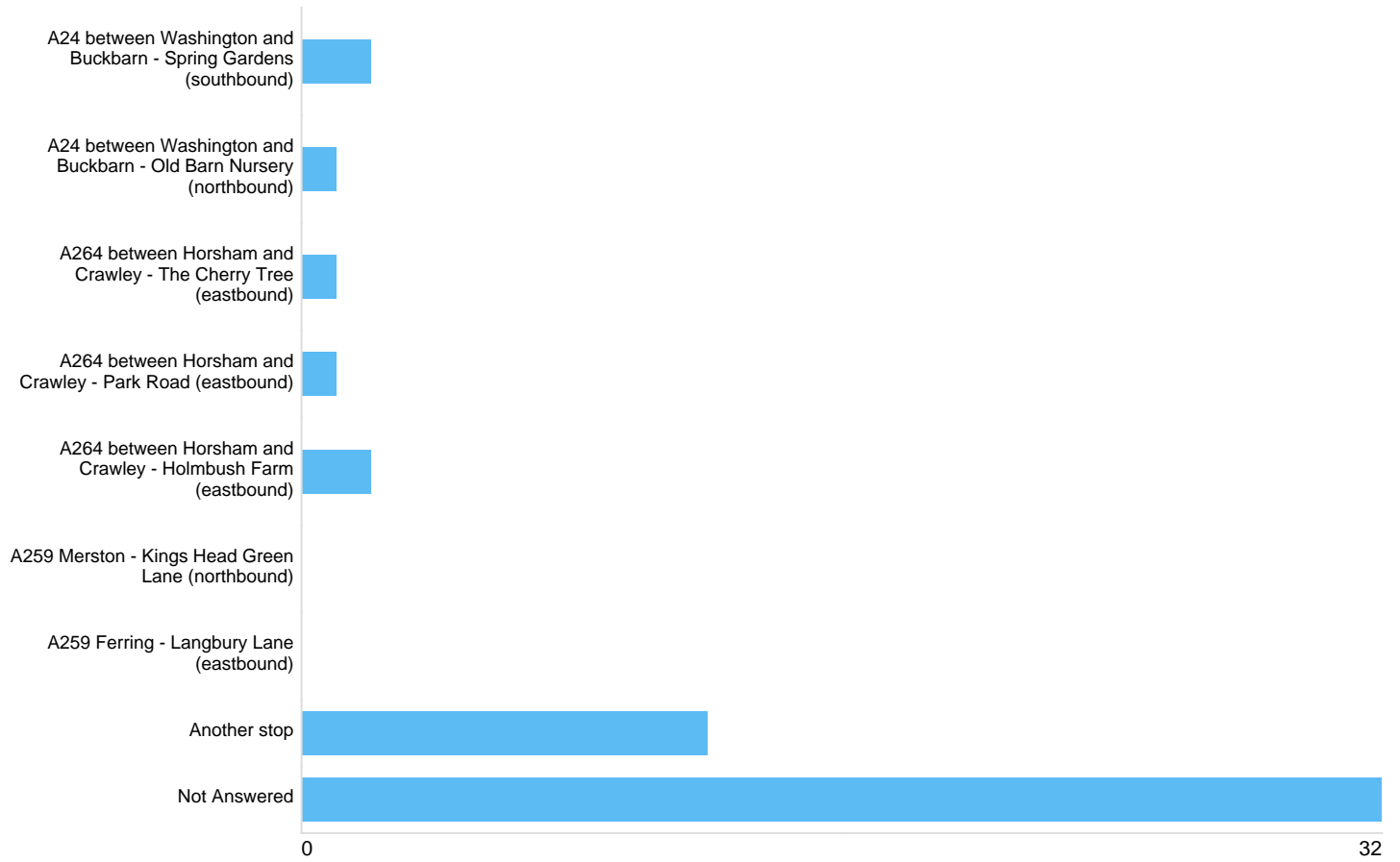


Option	Total	Percent
A24 between Findon and Washington - Worthing Crematorium (northbound)	7	9.72%
A24 between Findon and Washington - North End/Worthing Crematorium (southbound)	5	6.94%
A24 between Findon and Washington - North End (northbound)	2	2.78%
A24 between Findon and Washington - North Farm (northbound)	0	0%
A24 between Findon and Washington - North Farm (southbound)	5	6.94%
A24 between Findon and Washington - Windlesham House School (northbound)	0	0%
A24 between Washington and Buckbarn - Washington Roundabout (northbound)	1	1.39%
A24 between Washington and Buckbarn - Washington Roundabout (southbound)	0	0%
A24 between Washington and Buckbarn - Rock Road (northbound)	1	1.39%
A24 between Washington and Buckbarn - Spring Gardens (southbound)	0	0%
A24 between Washington and Buckbarn - Old Barn Nursery (northbound)	1	1.39%
A264 between Horsham and Crawley - The Cherry Tree (eastbound)	3	4.17%
A264 between Horsham and Crawley - Park Road (eastbound)	1	1.39%
A264 between Horsham and Crawley - Holmbush Farm (eastbound)	1	1.39%
A259 Merston - Kings Head Green Lane (northbound)	0	0%
A259 Ferring - Langbury Lane (eastbound)	0	0%
Another stop	13	18.06%
Not Answered	32	44.44%

Question 8: Please select the bus stop that you MOST OFTEN previously used to END this journey at before the bus stops listed above were suspended. if your bus stop is not listed below, please select 'Another stop'.

Bus stop end

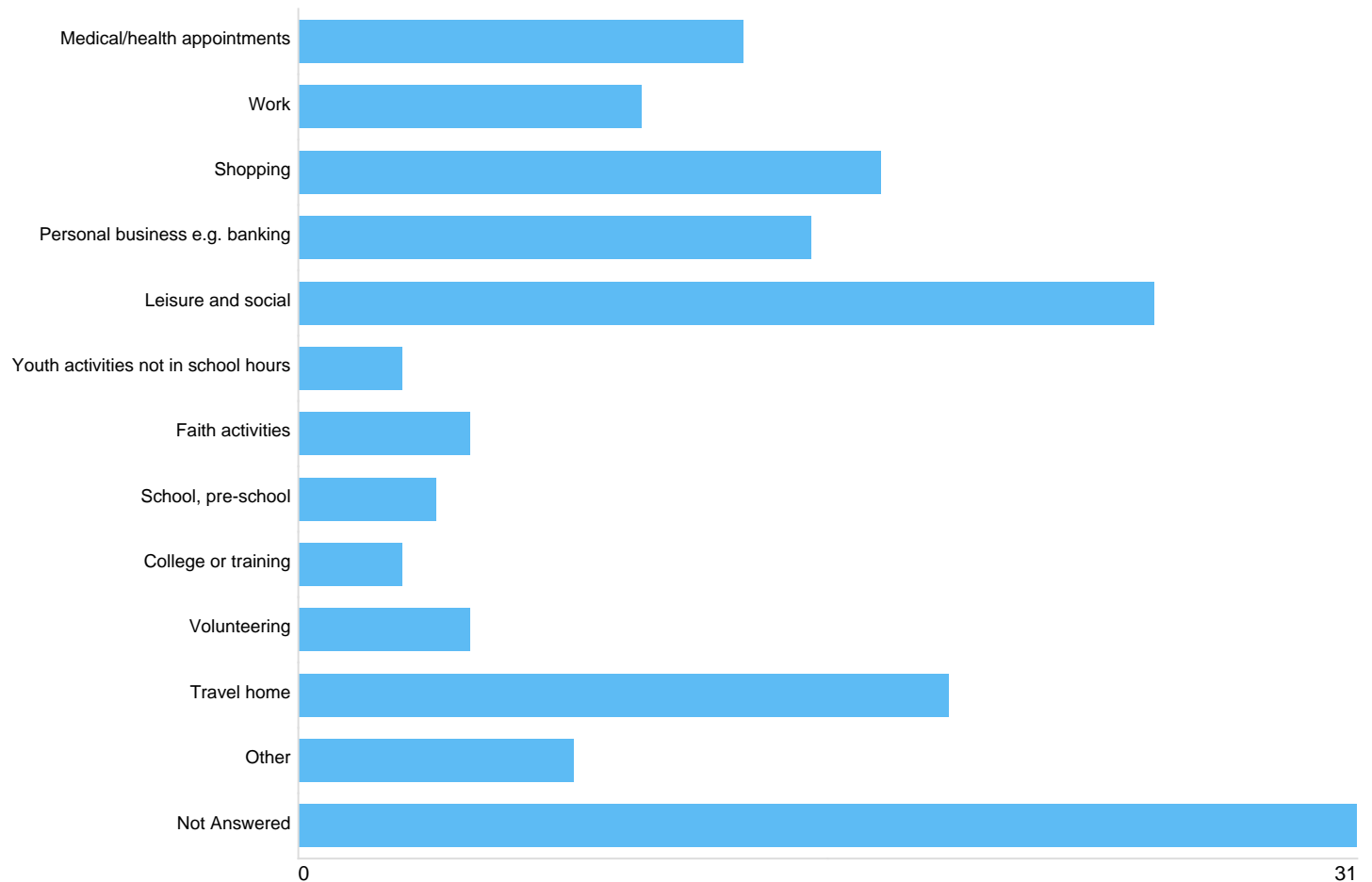




Option	Total	Percent
A24 between Findon and Washington - Worthing Crematorium (northbound)	4	5.56%
A24 between Findon and Washington - North End/Worthing Crematorium (southbound)	3	4.17%
A24 between Findon and Washington - North End (northbound)	8	11.11%
A24 between Findon and Washington - North Farm (northbound)	3	4.17%
A24 between Findon and Washington - North Farm (southbound)	1	1.39%
A24 between Findon and Washington - Windlesham House School (northbound)	1	1.39%
A24 between Washington and Buckbarn - Washington Roundabout (northbound)	0	0%
A24 between Washington and Buckbarn - Washington Roundabout (southbound)	1	1.39%
A24 between Washington and Buckbarn - Rock Road (northbound)	0	0%
A24 between Washington and Buckbarn - Spring Gardens (southbound)	2	2.78%
A24 between Washington and Buckbarn - Old Barn Nursery (northbound)	1	1.39%
A264 between Horsham and Crawley - The Cherry Tree (eastbound)	1	1.39%
A264 between Horsham and Crawley - Park Road (eastbound)	1	1.39%
A264 between Horsham and Crawley - Holmbush Farm (eastbound)	2	2.78%
A259 Merston - Kings Head Green Lane (northbound)	0	0%
A259 Ferring - Langbury Lane (eastbound)	0	0%
Another stop	12	16.67%
Not Answered	32	44.44%

Question 9: For what purpose(s) did you make this journey? (Tick all that apply)

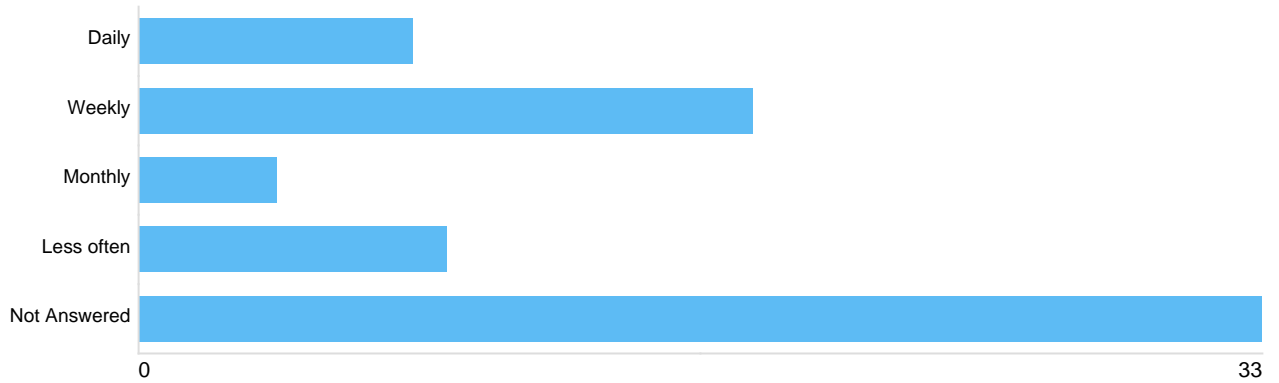
What journey used for



Option	Total	Percent
Medical/health appointments	13	18.06%
Work	10	13.89%
Shopping	17	23.61%
Personal business e.g. banking	15	20.83%
Leisure and social	25	34.72%
Youth activities not in school hours	3	4.17%
Faith activities	5	6.94%
School, pre-school	4	5.56%
College or training	3	4.17%
Volunteering	5	6.94%
Travel home	19	26.39%
Other	8	11.11%
Not Answered	31	43.06%

Question 10: How frequently did you make this journey?

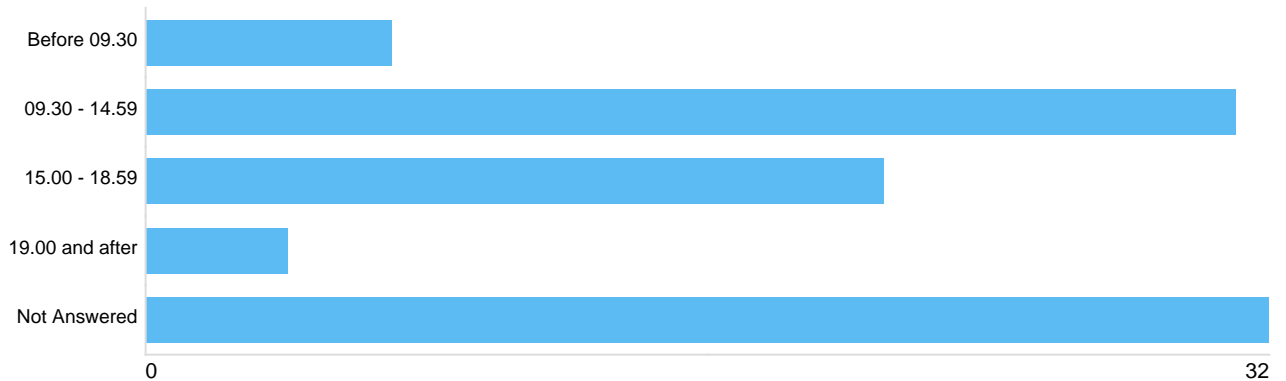
Frequency



Option	Total	Percent
Daily	8	11.11%
Weekly	18	25.00%
Monthly	4	5.56%
Less often	9	12.50%
Not Answered	33	45.83%

Question 11: At what time(s) did you make this journey?

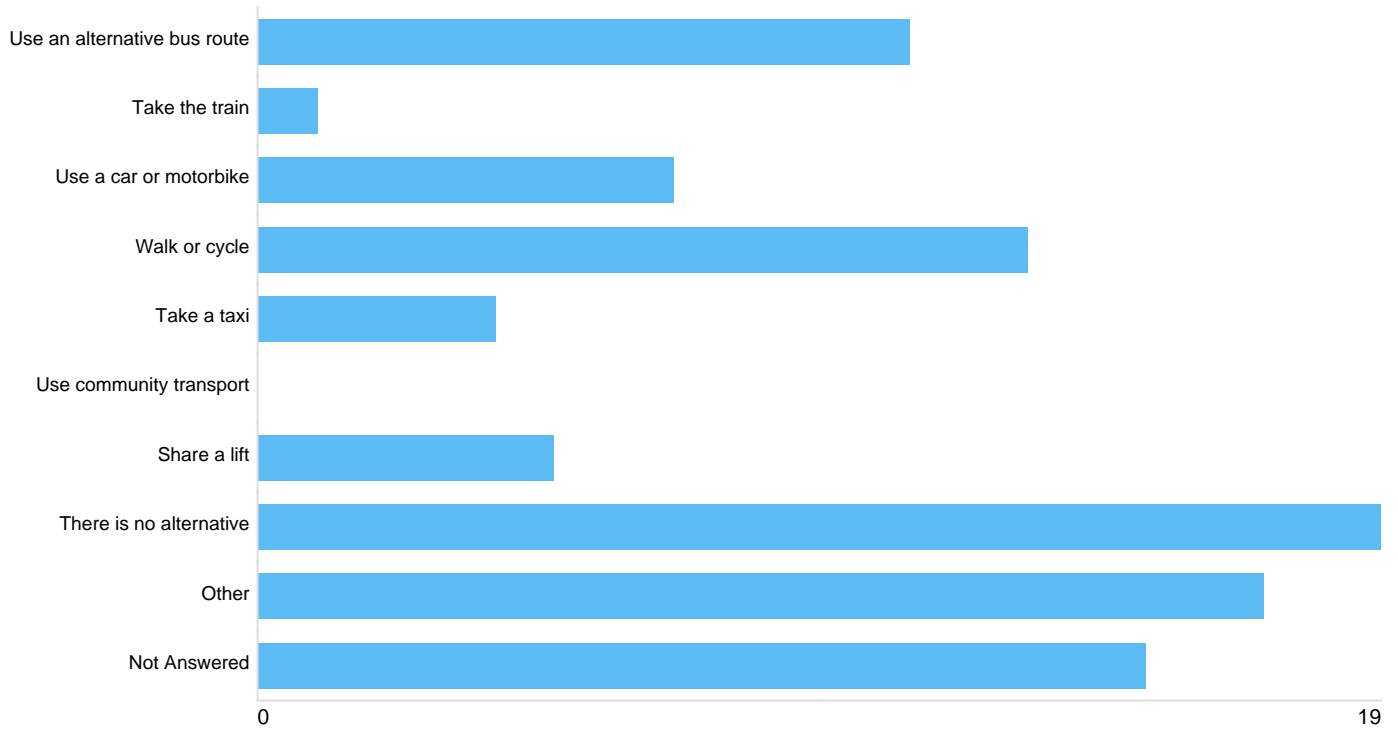
Journey times



Option	Total	Percent
Before 09.30	7	9.72%
09.30 - 14.59	31	43.06%
15.00 - 18.59	21	29.17%
19.00 and after	4	5.56%
Not Answered	32	44.44%

Question 12: If you are still able to make this journey, please tell us how:

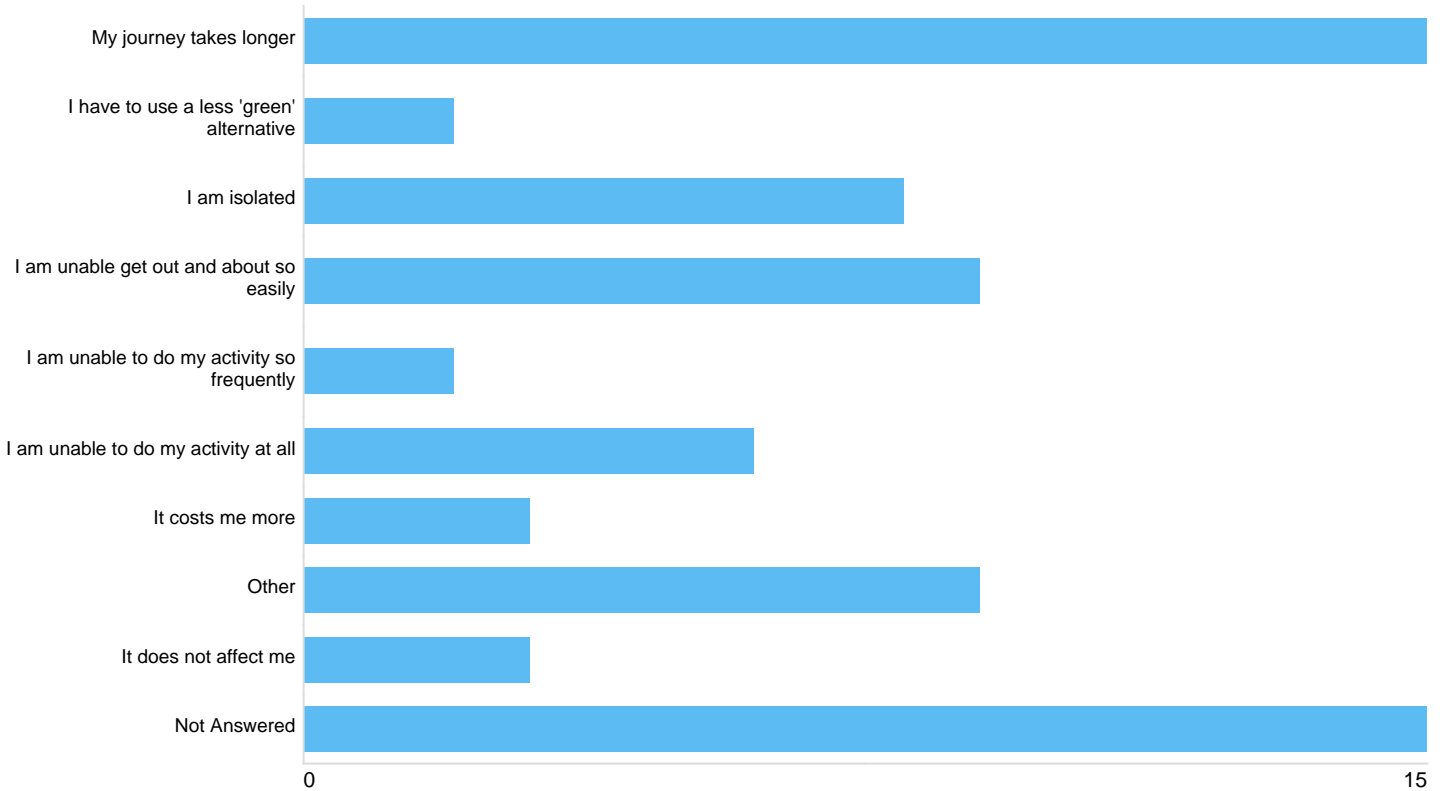
Can alternative journey be made?



Option	Total	Percent
Use an alternative bus route	11	15.28%
Take the train	1	1.39%
Use a car or motorbike	7	9.72%
Walk or cycle	13	18.06%
Take a taxi	4	5.56%
Use community transport	0	0%
Share a lift	5	6.94%
There is no alternative	19	26.39%
Other	17	23.61%
Not Answered	15	20.83%

Question 13: Which, if any, has been the MOST negative impact on you, following the suspension of the bus stop(s) for this journey? Please select one only:

Negative aspect of stop removal



Option	Total	Percent
My journey takes longer	15	20.83%
I have to use a less 'green' alternative	2	2.78%
I am isolated	8	11.11%
I am unable get out and about so easily	9	12.50%
I am unable to do my activity so frequently	2	2.78%
I am unable to do my activity at all	6	8.33%
It costs me more	3	4.17%
Other	9	12.50%
It does not affect me	3	4.17%
Not Answered	15	20.83%

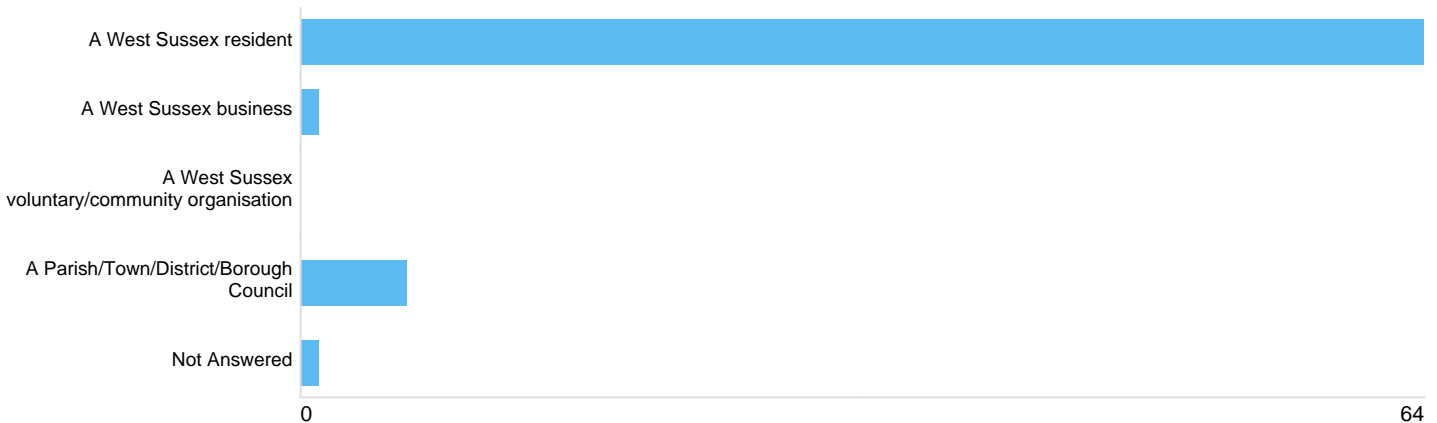
Question 14: Do you have any further comments, questions or concerns? If there are any additional journeys you make from the suspended bus stops (listed above) that you would like to tell us about, please use the comments box below to do so.

Comments, questions or concerns

There were **60** responses to this part of the question.

Question 15: Are you responding as... (please tick one only)

Responding as



Option	Total	Percent
A West Sussex resident	64	88.89%
A West Sussex business	1	1.39%
A West Sussex voluntary/community organisation	0	0%
A Parish/Town/District/Borough Council	6	8.33%
Not Answered	1	1.39%

Question 16: What is your name? You do not have to provide your name but it would be useful to be able to contact you to find out more about your thoughts if you are willing for us to do so.

Name

There were **57** responses to this part of the question.

Question 17: What is your email address?

Email

There were **36** responses to this part of the question.

Question 18: What is the name of your organisation (if applicable)?

Organisation

There were **22** responses to this part of the question.

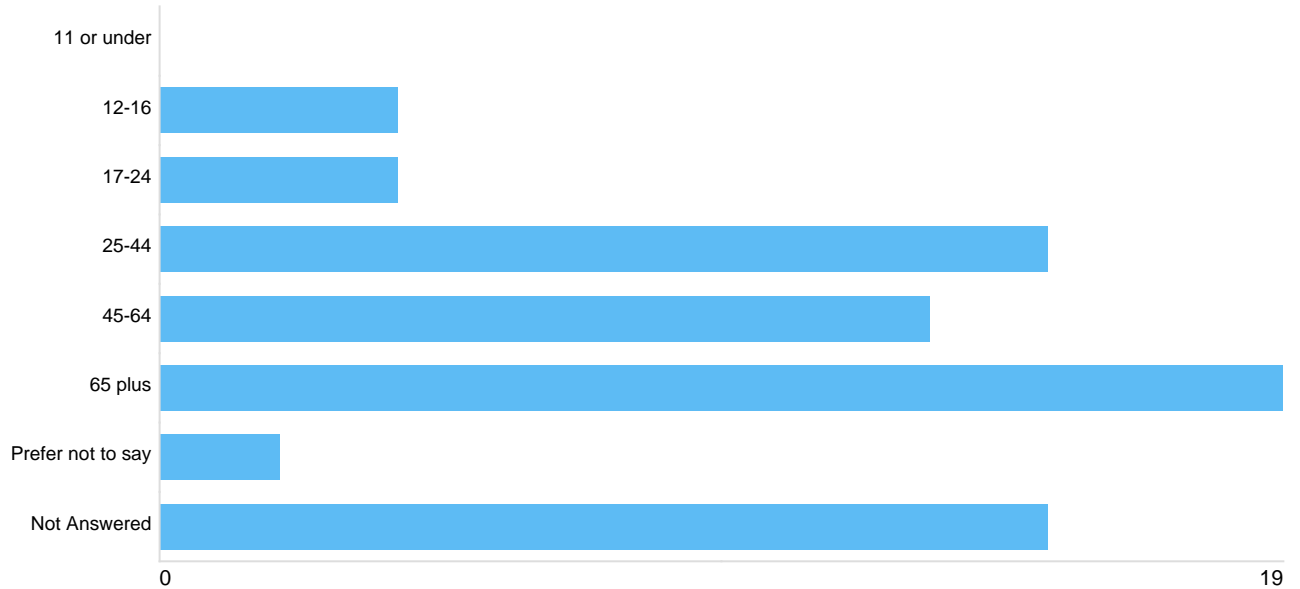
Question 19: Please provide your postcode (or the postcode of your organisation) including a space in between, e.g. PO19 1RQ

Postcode

There were 55 responses to this part of the question.

Question 20: What is your age?

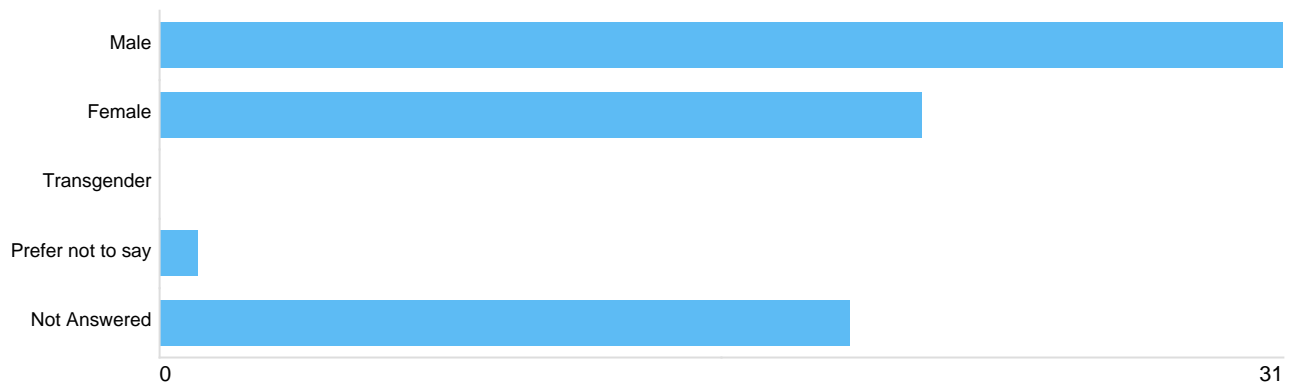
Age



Option	Total	Percent
11 or under	0	0%
12-16	4	5.56%
17-24	4	5.56%
25-44	15	20.83%
45-64	13	18.06%
65 plus	19	26.39%
Prefer not to say	2	2.78%
Not Answered	15	20.83%

Question 21: What is your gender?

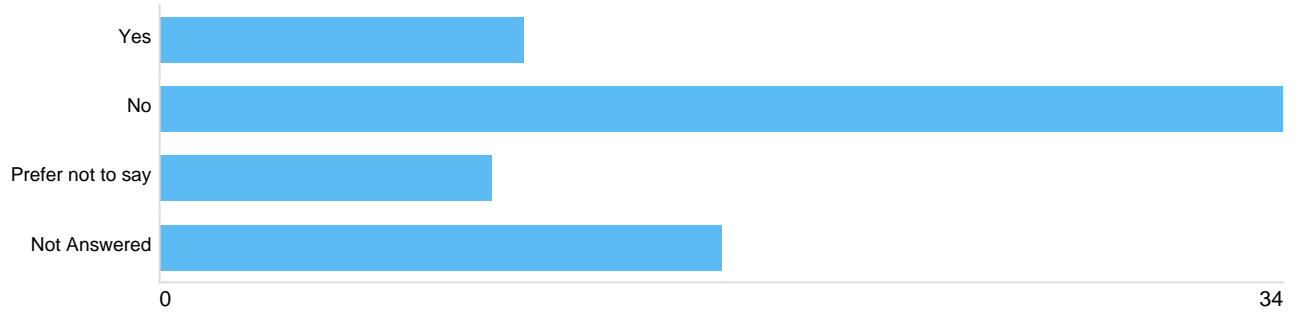
Gender



Option	Total	Percent
Male	31	43.06%
Female	21	29.17%
Transgender	0	0%
Prefer not to say	1	1.39%
Not Answered	19	26.39%

Question 22: Do you consider yourself to have a disability or long-term illness?

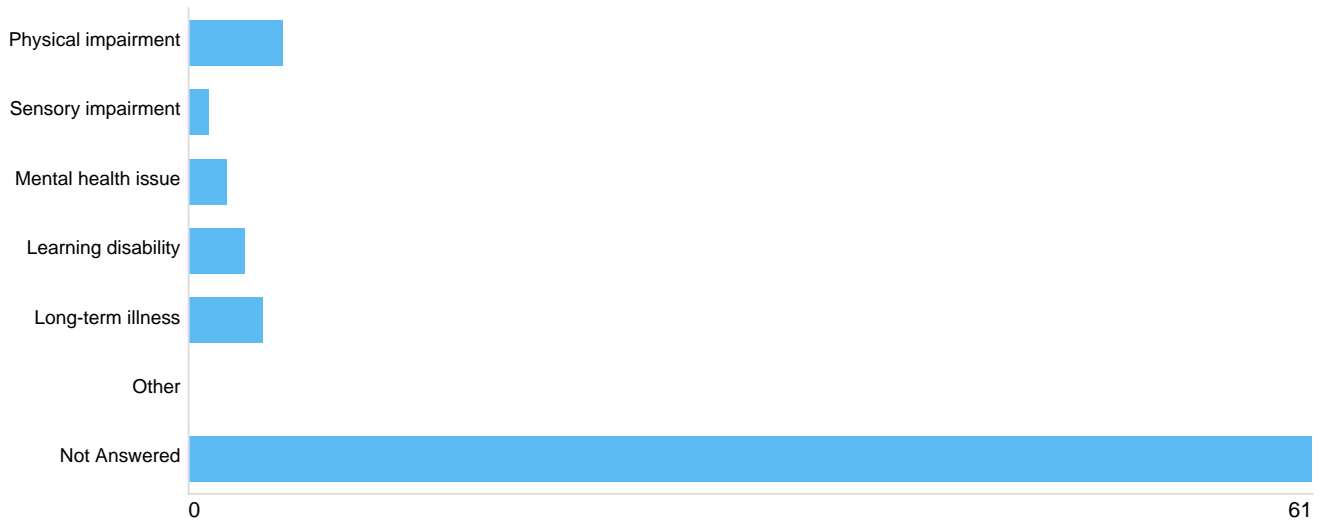
Disability



Option	Total	Percent
Yes	11	15.28%
No	34	47.22%
Prefer not to say	10	13.89%
Not Answered	17	23.61%

Question 23: Please state what your disability is (tick all that apply):

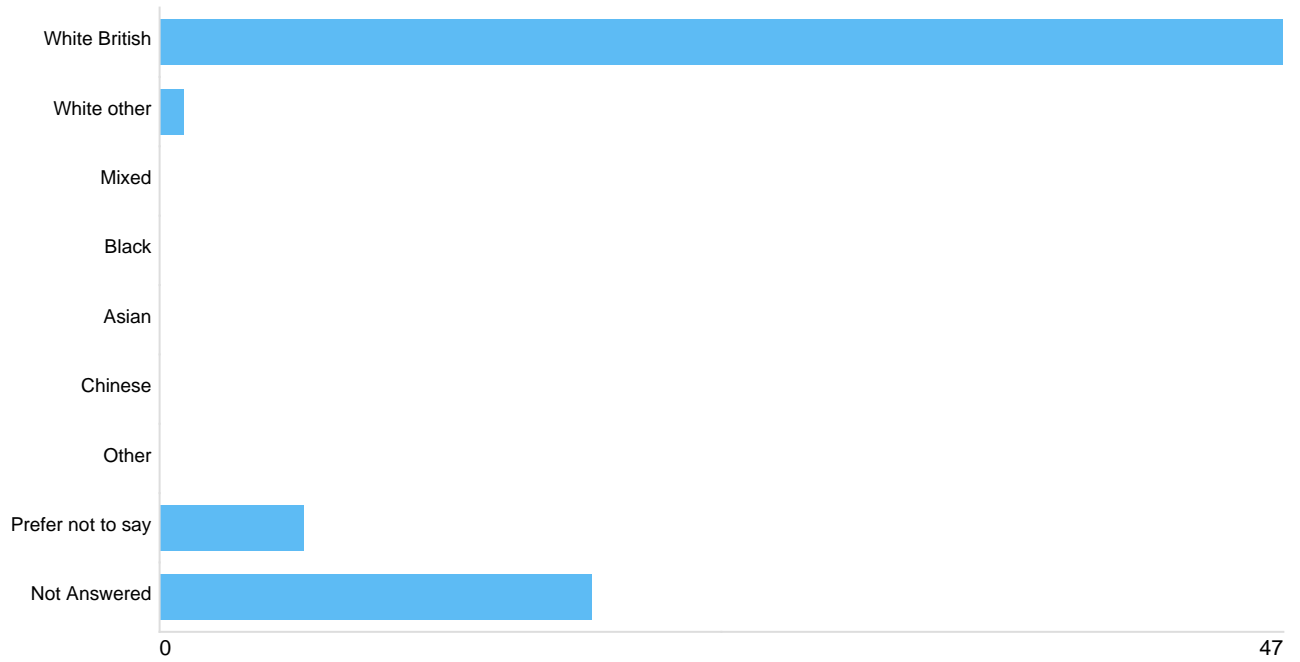
Disability type



Option	Total	Percent
Physical impairment	5	6.94%
Sensory impairment	1	1.39%
Mental health issue	2	2.78%
Learning disability	3	4.17%
Long-term illness	4	5.56%
Other	0	0%
Not Answered	61	84.72%

Question 24: What is your ethnicity?

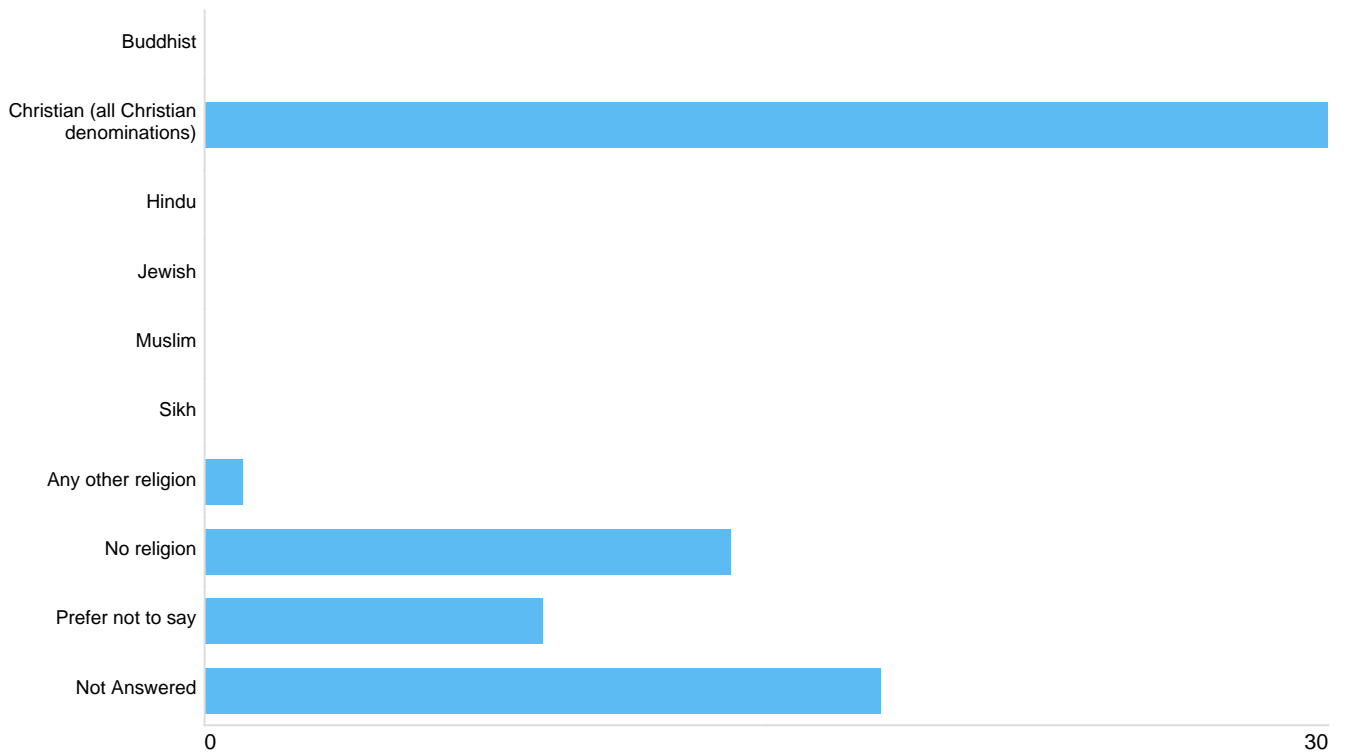
Ethnicity



Option	Total	Percent
White British	47	65.28%
White other	1	1.39%
Mixed	0	0%
Black	0	0%
Asian	0	0%
Chinese	0	0%
Other	0	0%
Prefer not to say	6	8.33%
Not Answered	18	25.00%

Question 25: What is your faith or religion?

Religion



Option	Total	Percent
Buddhist	0	0%
Christian (all Christian denominations)	30	41.67%
Hindu	0	0%
Jewish	0	0%
Muslim	0	0%
Sikh	0	0%
Any other religion	1	1.39%
No religion	14	19.44%
Prefer not to say	9	12.50%
Not Answered	18	25.00%